

National Health Services Directory

An Early Outline
June 2011



National Health Services Directory

- An initiative of all Australian Governments
- Consolidated and comprehensive national directory of health service and provider information
- Facilitate public access to information about services
- Support providers in their delivery of health services
- Current project being managed through the NHCCN

NHSD Will Support Multiple Requirements

- Existing Needs
 - HealthDirect telephone triage and public internet-based information services.
- Immediate Priority
 - Support the new GP After Hours service from 1 July 2011.
- Further Priorities and Indicated Requirements
 - health service provider information and communications infrastructure (Endpoint Location Service) for the PCEHR – see PCEHR Concept of Operations;
 - emerging directory requirements for Medicare Locals and Local Hospital Networks, in a standardised manner;
 - a range of provider information required by state-based public health systems
 - other emerging directory requirements including Telehealth, Mental Health, Rural and Remote, Aged Care
 - service and provider information for health sector related human services provided by government, private sector and not-for-profit organisations
 - eHealth communications

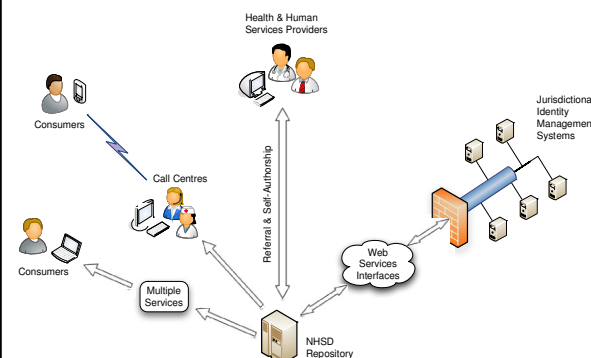
Key Benefits

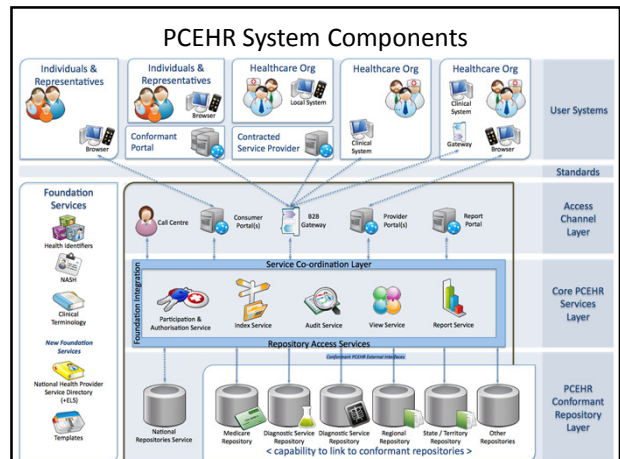
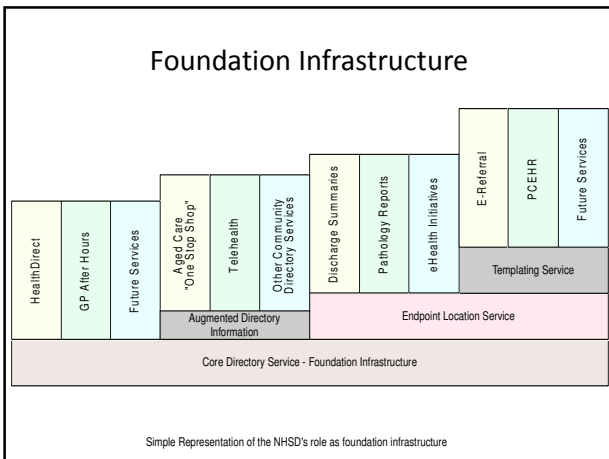
- Consumer access to reliable information and future ability to interact
 - Supporting researching and choosing services, making appointments, participating in diagnosis and care, etc.
- Care planning and referral (nurses, GPs, primary care, specialists, hospital staff, aged care, etc.)
 - Supporting creation and review of care plans, and the information required to communicate with other providers
- Care delivery
 - Supporting electronic messaging and future electronic interaction between providers and their systems, and directly with patients/clients to deliver care, including telehealth or the transfer of care responsibility

Stakeholders and Governance

- Stakeholders
 - Department of Health and Ageing
 - All State and Territory Health Departments
 - NeHTA
 - NHCCN
 - Private Healthcare Providers & representative bodies
 - Pharmacies & representative bodies
 - Medicare Locals and Local Hospital Networks
 - Allied Health, Aged Care, Mental Health (and others)
 - Related Human Services Providers
 - Consumers
- Governance and operation
 - Business case agreed in principle by all jurisdictions through CIO forum
 - Governance and funding arrangements through jurisdictions
 - Operated as a foundation infrastructure service for the sector
 - Support for open standards and multiple interfaces (public & secure)
 - Based on software used for the Victorian Human Services Directory

Multiple Access Mechanisms





Value Added Services

HSD - Health Information, Australia

State Government of Victoria, Australia, Department of Human Services

Human Services Directory

WELCOME TO THE HUMAN SERVICES DIRECTORY

The Human Services Directory (HSD) aims to provide Practitioners and Service Providers with access to accurate and up-to-date information about health, social & quality services in Victoria. This information may be used to both inform consumers and to communicate with other practitioners, including referring practitioners to other services. To include your service information in this directory please obtain your Agency or Practitioner login, by [registering your contact details](#). Once approved with the HSD service providers may [login](#) to update and maintain your service information for other health practitioners and services anywhere in the state of Victoria.

HSD Conditions of Use

- database with a comprehensive set of records on health, community and disability services and practitioners in Victoria
- an on-line application that services the needs of consumers, service providers and practitioners, DHS staff and HSD system and content administrator
- replicated local copies of the HSD available to users with limited internet services and high level of transactions

HSD users (including consumers, health, community and disability services and practitioners, DHS and DCA, the contractor of HSD) must not use or distribute the detail information recorded in HSD for purposes other than those specified above. They should seek certification from DHS in case of doubt.

Linking to HSD and Use of Logo

If you would like to provide a link to the Human Services Directory on your organisation's website simply follow the instructions at [Linking to HSD and Use of Logo](#). This page should be read in conjunction with the following pages, namely, [Copyright](#), [Disclaimer](#) and [Privacy Statement](#), found at [www.dhs.vic.gov.au](#)

Value Added Services

HSD - Search Results

State Government of Victoria, Australia, Department of Human Services

Human Services Directory

WELCOME TO THE HUMAN SERVICES DIRECTORY

Search Results

Selection Criteria : Keywords: Doctor/GP, Suburbs: BENDIGO, State: VIC

Mark Site Name	Description	Address	Phone
Appearance Medical Centre	Medical practice specialising in the treatment of skin conditions	57 Garsed Street, BENDIGO 3550, VIC	Voice/ Land Line (03) 5442 7373
Bendigo And District Aboriginal Co-op	Services including general medical practice, paediatric medicine, podiatry and maternal child health nurse	13-15 Forest Street, BENDIGO 3550, VIC	Voice/ Land Line (03) 5442 4947
Bendigo Community Health Services - Central Site	Services including women's health, counselling programs, drug & alcohol programs & general health services.	145-171 Hargreaves Street, BENDIGO 3550, VIC	Voice/ Land Line (03) 5448 1600
Bendigo Community Health Services - New House	Services including adult residential withdrawal unit	PO Box 1121, BENDIGO 3552, VIC	Voice/ Land Line (03) 5448 1600
Bendigo Family Practice	General medical practice	308 Williamson Street, BENDIGO 3550, VIC	Voice/ Land Line (03) 5443 5885

Value Added Services

Home | Better Health Channel

Search this site

Conditions & Treatments | Healthy Living | Relationships & Family | Services & Support

Home

10 tips

Event

Video

Up close

Your healthy hint

Stop the kids from fighting

Read our 10 tips >

Beat the heat!

Victorian Floods

Whopping cough

Find a health service

Where: Service: Find

NURSE-ON-CALL

Value Added Services

Service directory - search

Search this site

Conditions & Treatments | Healthy Living | Relationships & Family | Services & Support

Home > Services and support

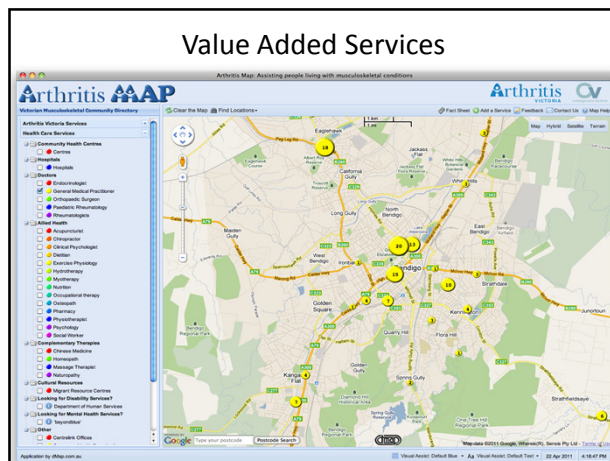
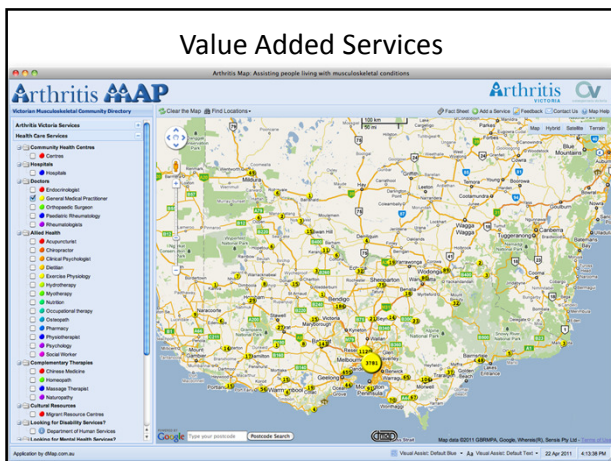
Services e support

Find a health service - search results

There are 23 results found in Bendigo for General practice

Appearance Medical Centre
Medical practice specialising in the treatment of skin conditions
57 Garsed Street, BENDIGO 3550
Ph: 03 5442 7373

Bendigo And District Aboriginal Co-op
Services including general medical practice, paediatric medicine, podiatry and maternal child health nurse
13-15 Forest Street, BENDIGO 3550.
Ph: 03 5442 4947



Current Priorities & Activities

- **Current Priority**
 - Establish the core capability and content to support GP After Hours from 1 July 2011
- **Immediate Future Priorities***
 - Organisational and technical capacity for NHSD, including governance, funding, policy and standards arrangements
 - Synthesize the existing and emerging requirements for directory services
 - Quality solution architecture and robust operating framework
 - Sustainable and effective access and content management regimes
 - Agreed priorities for content acquisition and service availability
- **Indicative Timing**
 - GP After Hours service support by 1 July 2011
 - Main directory service and priority content by October 2011*
 - Further content, interfaces and capabilities brought on stream as available through 2012

* Early planning stages – subject to change

Further Information

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