



Mental Health Nurse Incentive Program

The Townsville Experience



Introduction and Overview

- **Background - establish MHNIP in
Townsville**
 - **Our journey to date**
 - **The Audit**
 - **Lessons**
 - **Any ?**



Getting started

- Philosophy for TGPN
- Establishing services
 - Staff recruitment
 - Processes

Lessons along the way

- MoU in place
- Space and support
- Marketing
- The extra that is required



A word from the people involved

- Deputy CEO
- Mental Health Nurse
- Client's family



Our recent experience – an audit

- Preparation – what did Medicare ask for
 - On site visit and process
- What the experience was like

What we know now

- Paperwork to help us meet the criteria and make future audits easier
- Importance of policies, systems and processes - and revisiting these with the Medicare requirements in mind



Questions





Thank You

