



Illawarra Aboriginal Medical Service



Wollongong
150 Church Street



Dapto
130 Princes Highway

Illawarra Aboriginal Medical Service

CloseTheGap!

Aboriginal Outreach Worker

AOW – CTG

Position Description;

- Broad term from the Commonwealth guidelines,
 - Is this funds to top up an existing AHW position? or...
 - Is this the opportunity to increase our transportation services to the community?
- 6 monthly reports are required to be submitted by the organisations – what sort of measurable outcomes could we achieve within a 6 month timeline to report against?
- What is the measurable outcome that the Commonwealth require?

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Scope of the role;

- AOW v's IOW - Title of the position...Aboriginal Outreach Worker (AOW) or... Indigenous Outreach Worker (IOW)...?
- CTG Coordinator to be the supervisor of the AOW,
- Develop promotional material,
- Conduct monthly AOW update meetings (in-house),
- Conduct monthly update meetings with the local Division – continual collaboration & networking.
- 3 monthly reporting (in-house) IAMS to ensure that we are meeting our milestones and timelines.

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...Work Plan...

Community Scoping Exercise;

- Identify 2 key communities that the IAMS would like to engage with that come within our jurisdiction,
- Analyse the demographics and data/stats within these areas i.e. Aboriginal and Torres Strait Islander population and planning UOW, ABS '06, Local Government Areas' community profiles, Local Division of GPs etc.

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Scoping exercise cont...

- Identify and determine;
 - allied health service that are available in these areas, (podiatrists, optometrists speech therapists),
 - Hospitals and the services they provide,
 - Pharmacists,
 - GPs,
 - Dental services,
 - Specialist, (endocrinologists, ENT surgeons, Paediatricians)
 - Transport services and other accessibility,
 - ...maybe income status? (via community profile from councils),
 - determine number of clients who utilise the AMS from these communities,
 - Determine which area needs to be looked at first –depending on population and data collated.

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Community Consultation;

- Engage with the chosen community and make contact with the key person within this area – Aboriginal Liaison Officer (Local Health District), Local Council, Key Aboriginal organisation etc.,
- Develop promotional resources;
 - info sheets/flyers and disseminate to locations that the community are likely to visit or come across i.e. schools, shopping centre notice boards, health services, post office, petrol stations etc.
 - Community survey forms (1 pager), feedback about services and access, and what info you/organisation would like to gain from the community.
- Plan and deliver a community event such as a Morning Tea, BBQ Lunch, Afternoon tea – this will/should entice the community to attend and share their views and thoughts with regards to services that are available.
- Present what service the organisation can provide and how to go about accessing them,
- Collate the feedback forms and evaluate the day's responses.

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Evaluation;

- Analyse the feedback from the community consultation day and determine what the barriers and challenges are, and what the communities' solutions could be,
- Determine how the organisation can address some of the barriers/concerns, and explore some of the support systems that could be put into place to assist,
- Develop a report (evidence based documentation) from the finding of the surveys/feedback – this is always good data collection to respond to the commonwealth with.

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Moving forward...

- so where to from here...? With the data collected this will give the organisation a snapshot of what services are available within these communities,
- If there are future planning processes to occur prior to service delivery and access, then it would be wise to develop a HSD.
- Health Services Directory (HSD) containing a list of the all the services, contact numbers and names (if applicable) from the findings of the communities scoping exercise,
- Distribute the HSD to the community to make them aware of the what services are available, and access them.

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Forward planning...

- Once the community scoping exercise has been completed and evaluation has been done, this will give the organisations an opportunity to reflect and explore the possibilities, and ways for future planning for communities as such,
- This could possibly bring about additional funding opportunities for growth and expansion for the organisations/service,
- Deliver feedback to the commonwealth with regards to the functions of this role and what is required to keep it ongoing and the sustainable...

Contact Details

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