



Orange Aboriginal
Medical Service

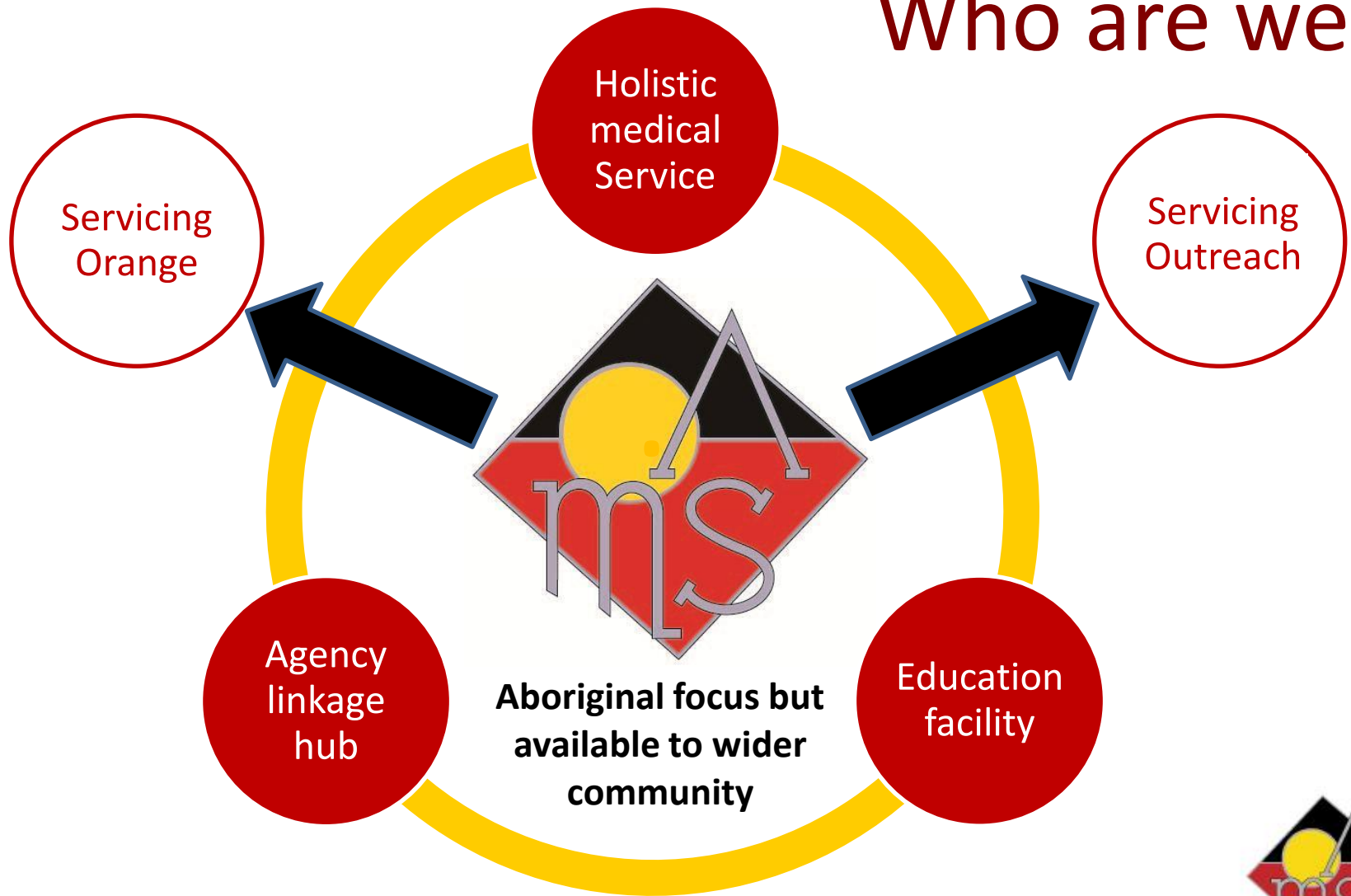


Orange Aboriginal Medical Service

Presentation to: “Close the Gap”
Workshop

Date: 17th & 18th August 2011

Who are we?

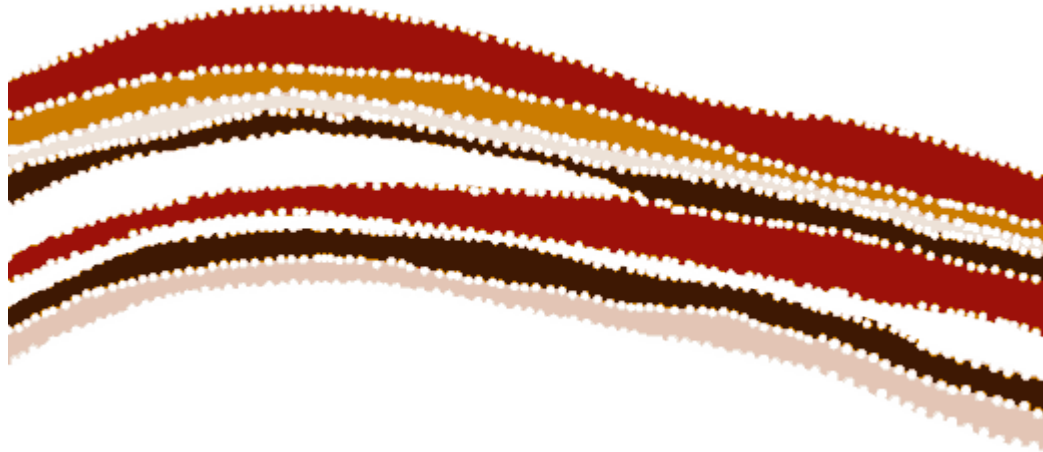


We deliver health outcomes with a difference!



Our Vision

‘To lead in the delivery of culturally sensitive, holistic and professional health care for Aboriginal people and the wider community’



Our Values

Cultural
sensitivity

Honesty &
openness

Visionary &
innovative

Respect &
trust

Community
spirit

Self
determination

Leadership

Empowerment
& ownership



What drives us?

I'm up to ten times more likely to suffer diabetes than other Australians.



My life expectancy is 17 years less than other Australians.



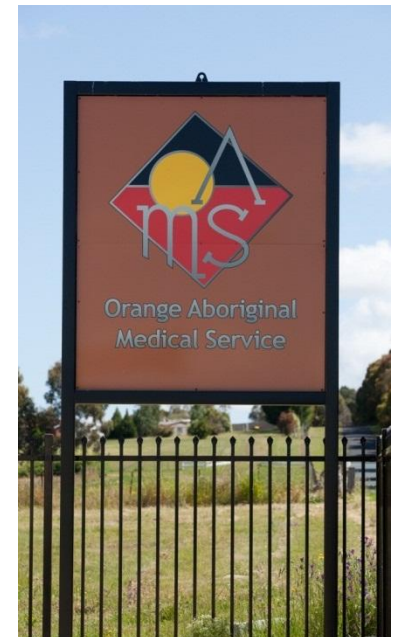
The strategy behind OAMS is derived from the 'Closing the gap' health outcomes namely:

- To close the gap in life expectancy within a generation
- To halve the gap in mortality rates of Aboriginal children under five within a decade



Our facilities

- New premises in August 2010



Our facilities

- New premises



Who we service



- We have a client base of approx 5000 people
- 60-65% Aboriginal
- Actively involved with the Sudanese community
- Outreach services to Cowra, Bathurst, Forbes & Parkes



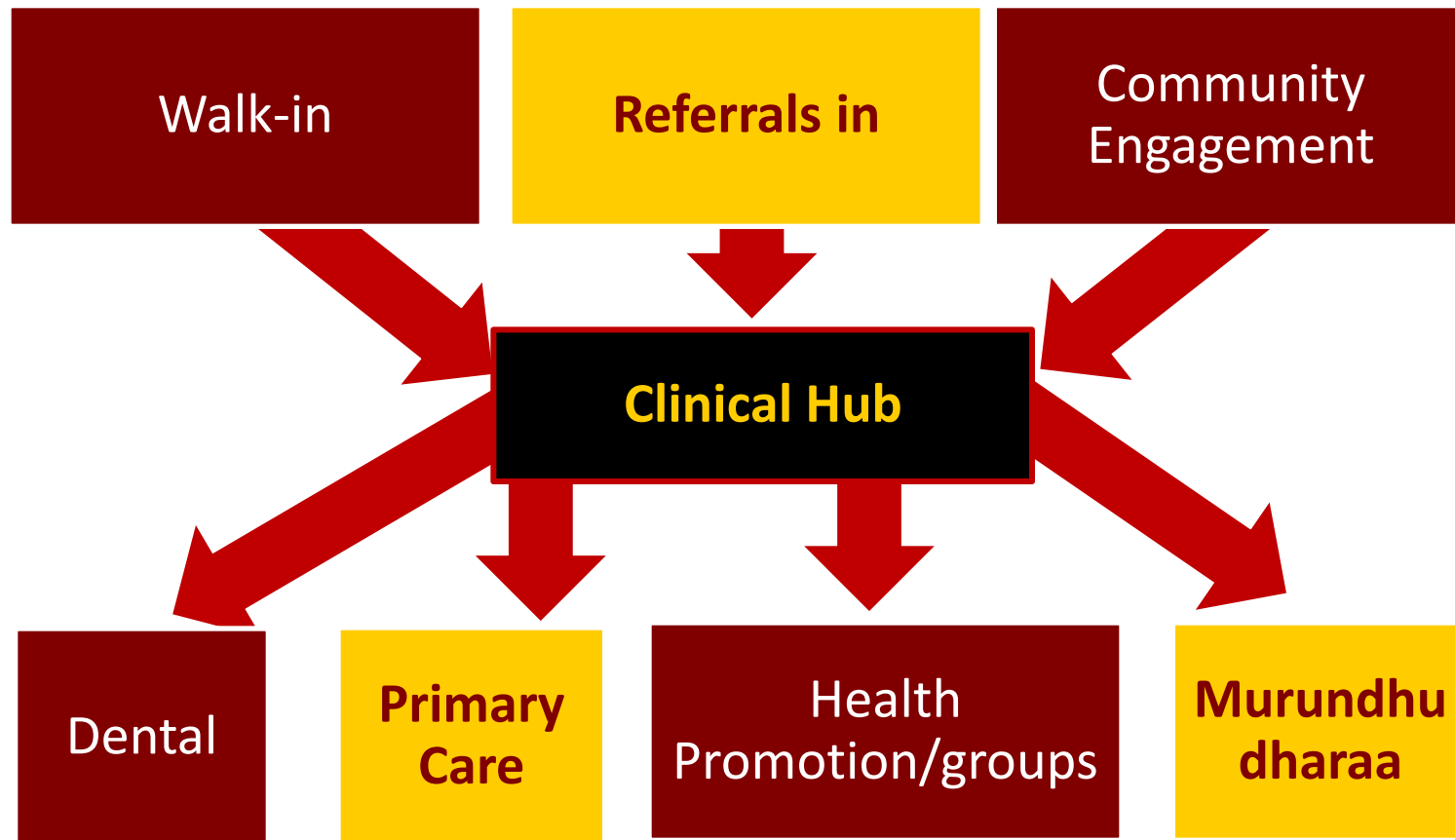
Our team



- Clinical Team – GPs, nurses & midwives (12)
- Dental – Dentist, Dental Assistant
- Support team including access Coordinator, Aboriginal health workers, & transport officers
- Administrative staff



Our model of care – a difference



Services Offered

Primary health
care

Hospital
related care

Adult & child
health checks

Maternity
services

Home Visits

Transport

Health
promotion
groups

Specialist visits

Dental

Industry
health checks





Access Coordination

A unique service to our local and
neighbouring communities.



What is Access Coordination?

Patient Experiences:

- To ensure access by our people to comprehensive and coordinated health care both internal and external to OAMS.



How we do it?

- Part of Clinical Hub with Reception staff
- Liaison with clinicians
- Direct contact with clients
- Assisting clients to understand services that have been requested
- Organises referrals to other services
- Assists in coordination of TCA's



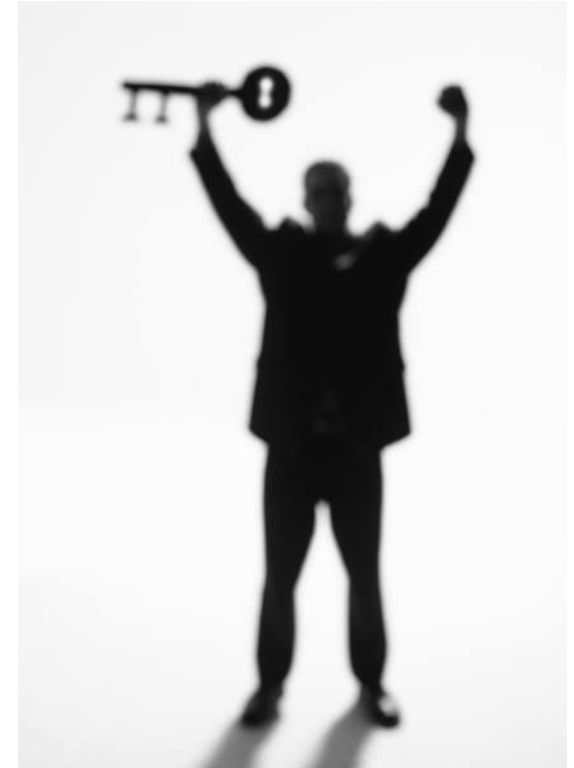
Access Coordinator.

- Aboriginal identified position
- Non Clinical Role
- Elevation of Senior Receptionist Role
- Flexibility in managing clients
- Knowledge of services in community
- Community Development role



OAMS coordinated success formula

- Integrated model of care
- Integration with all health care services/agencies
- A holistic approach to on-going care
- Strong linkages with health and education providers
- Outreach



Thank You

