

# Building our Aboriginal Health Team

August 17<sup>th</sup> 2011

# Focus of this workshop

- ② What are the steps that need to happen in your situation that would assist your team to work effectively in contributing to 'Closing the Gap'?
- ② What can you do?
- ② What do you need others to do in order to support you?

# June 2011 National Workshop

Held in Sydney and attended by over 120 people, it focused on:

- ☉ Importance of Outreach Workers in 'Closing the Gap'
- ☉ Networking among Outreach Workers
- ☉ Roles of Outreach Workers
- ☉ Orientation, training and career pathways for Outreach Workers
- ☉ Support for Outreach Workers, particularly through IHPOs

# Outcomes of national workshop

What are the **highlights** of being an Outreach Worker?

- ① community engagement
- ① making a difference for my community
- ① personal growth and development
- ① educating health service staff
- ① facilitating better interagency collaboration
- ① networking with other Outreach Workers
- ① good teamwork within their organisation

# Outcomes of national workshop

What **enables** Outreach Workers to be **effective**?

- ① management and team support
- ① knowledge of and relationships with community
- ① access to resources and equipment
- ① networking with Outreach Workers and others in CTG Initiatives
- ① personal experience, commitment and motivation

# Outcomes of national workshop

These are **barriers** to being effective if **NOT present**:

- ☉ **Area 1:** Management and staff have a shared understanding of the role, scope and tasks of OWs
- ☉ **Area 2:** Management and staff see OWs as valued team members
- ☉ **Area 3:** Management and staff demonstrate cultural awareness and culturally safe practices
- ☉ **Area 4:** OWs have access to required equipment and resources, including transport
- ☉ **Area 5:** OWs gain effective collaboration from GPs and other stakeholders.

# Today's process

You have participant notes that outline eight steps you will work through - this will involve:

- ① Introductions in your regional group
- ① Review of areas identified in the national workshop to identify what is relevant to your local team
- ① Regional group brainstorm of ideas to consider in addressing each of the possible areas identified by local teams
- ① Strategy development work in your local teams
- ① Feedback to your regional group

# Role of facilitators

## Regional group facilitators

- ☉ Coordinate group discussions
- ☉ Guide you through each step of the process
- ☉ Provide advice and support on request

## Overall facilitator

- ☉ Coordinate and summarise outcomes of process
- ☉ Provide advice and support on request to you and RG facilitators